

## **Customer Portal**

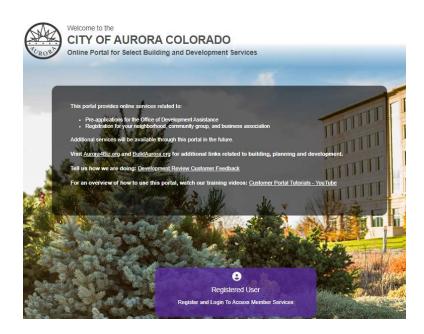
Neighborhood & Community Group Registration & Renewal



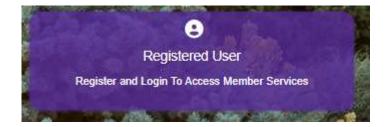
## **Customer Portal - Neighborhood and Community Groups**

You can register and renew your Neighborhood and Community Group on the Customer Portal. The City of Aurora provides this convenient online service to make the process efficient and accessible from anywhere.

## Navigate to the Customer Portal.

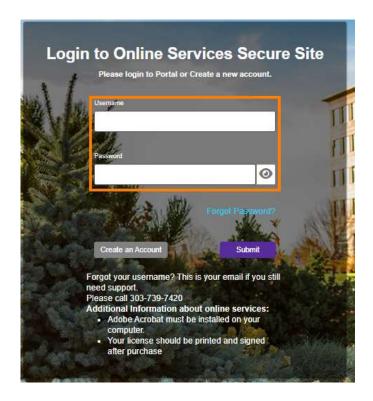


Click Registered User to create an account or to login.



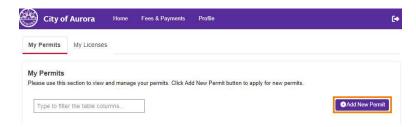


At the login screen, enter your username and password.



To register or renew your Neighborhood and Community Group, Click Add New Permit under My License tab.





## Under Application Type, select Community Group

### New Application

Please select an application type from the list.





#### Under Sub Type, select Registration or Renewal.

#### **New Application**

Please select an application type from the list.



# Click on Continue to proceed.

Continue

### Review the Acknowledgement and check the Electronic Signature Acknowledge box.

_(1)	2	3	4	5	6
Select	Property	Additional	Supporting	Fees &	Complete
Type	Details	Information	Documents	Payment	

Select Submit to proceed.	Electro
believe burning to proceed	

Kindly be advised that the inclusion of an address is not mandatory for the renewal or registration of a Community Group. Upon reaching the property section of the form, you may elect to proceed without providing an address by leaving the corresponding field blank and selecting "Continue"

I certify that I have read and understand the instructions that accompany this application and that the statements made as part of this application are true, complete, and correct and that no material information has been omitted. By checking the box below, I understand and agree that I am electronically signing and filling this application.

Electronic Signature Acknowledgment ③
\* This input field is required.

Back

Acknowledgement

Submit

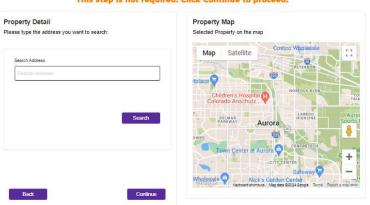
# Property Detail. This step is not required. Click Continue to proceed.

Continue

Submit



#### This step is not required. Click Continue to proceed.



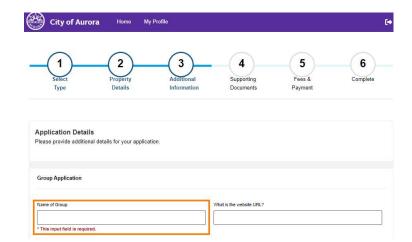


Fill out the Application Details. Required fields are marked by red asterisks.

\* This input field is required.

### Once done, click Continue to proceed.

Continue



Upload Supporting Documents. In this case, Neighborhood Map is a required document.

# Under Document Type, select Neighborhood Map.

Note: Description and Detail fields are optional.

# Click Browse to upload your document.

#### Supporting Documents

Please provide the following required documents:

• Neighborhood Map

#### Upload New Document

Please upload document files for your application.







Successfully uploaded documents will display at the top.

Click Preview to review the document you uploaded.

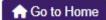
Click Continue to proceed.

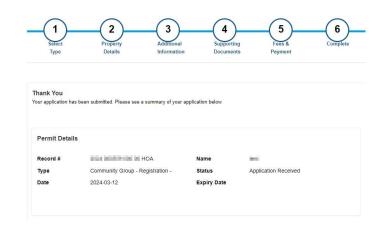
Continue



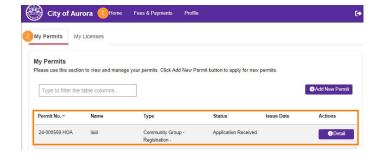
Complete. Your application has been submitted.

Click Go to Home to return to home view.





To view your registration or renewal, click on the Home tab. Neighborhood and Community Group Registration and Renewals can be found under the My Permits tab.



Click Detail to view your submission.







Inside the submission, you can view Record Details, People Details, Additional Information, Supporting Documents, Fees, and Comments.



Communication between you and the City of Aurora can be done under the Comments tab.

Under the Comments tab, you may find City's comments. You can add your own comment by clicking Add.

Add

